



- Record questions
- Search answers
- Build reports
- Safe and secure

Streamlined UI

The interface is designed for easy data capture and performance.

Faceted Search

Search and drill down within your knowledge base on any page. Including reports!

Hit Highlights

Keywords within search results are highlighted. See your best hits contextually.

Tagging

Tagging makes data entry easy and tracking service trends painless.

Date Ranges

Search or report by last week, or month, or year. Common ranges are easily entered.

Comparison Reports

See how this month compares to last. See how data is trending between any two ranges.

Track your public service statistics happily.

Prove your library's value to your community while saving precious staff time. Gimlet's streamlined data entry form means you'll get beautiful reporting data while keeping your staff happy and productive.

Try Gimlet for free at <https://gimlet.us>



Simple and Fast to Use

Our data entry interface is intuitive and simple to use, helping you record questions and get back to your job as fast as possible. Press "Enter" any time to record a digital hashmark.

Full-Text and Faceted Search

Build your knowledge base to help staff provide quick, accurate answers to patrons. Your data is indexed in real time, using a state-of-the-art full-text search engine.

Dynamic Reports

See trends and patterns at your service desks. See your busiest times and locations, and where patrons are asking the most challenging questions. Export data to your favorite spreadsheet or reporting tools.

Safe and Secure

Gimlet is served securely via HTTPS, ensuring your data is transferred using the safest, most modern cryptographic protocols. Data is backed up automatically to our secure servers in the cloud.

Your Data Belongs to You

It's simple: The data you enter into Gimlet belongs to you. We'll never resell your data. We promise. Export all of your data as CSV at any time. You'll never be "vendor-locked" into using Gimlet.

Transparent Pricing

Know what you'll pay today! Gimlet starts at just \$29 per month for your first library branch. No high-pressure sales or arbitrary price quotes – we hate that as much as you do.

Email: support@gimlet.us

Phone: (608) 338-5239

No Hassle 30-day Free Trial

No need for quotes, sales reps, or credit cards. Sign up and try Gimlet in less than a minute!

Over 750 Libraries Use Gimlet

We have clients of all shapes and sizes throughout the US and abroad. Here are just a few examples:

ACADEMIC LIBRARIES

- Memorial University of Newfoundland
- Portland Community College Library
- SUNY Cobleskill/Jamestown/Oswego
- University of Louisville
- University of Wisconsin-Madison

PUBLIC LIBRARIES

- Columbus Metropolitan Library
- Kansas City Public Library
- Naperville Public Library
- Omaha Public Library
- San José Public Library
- St. Louis Public Library

GOVERNMENT LIBRARIES

- Law Library of Louisiana
- National Library of Medicine
- State Library of Kansas

LAW LIBRARIES

- Alameda County Law Library
- Arkansas Supreme Court Library
- Duke University Law Library
- Sacramento County Law Library
- University of South Carolina Law Library

SPECIAL LIBRARIES

- The Breman Museum
- Metropolitan Museum of Art
- Rolls-Royce Corporation

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